Heater Assessment Request

21 North Middletown Road, Nanuet, NY 10954
Service: 845-·947-4200 • Fax 845-623-1156
www.westrockpools.com service@westrockpools.com

LICENSE NUMBERS
Rockland #H-00251-25
Westchester #WC-14560-H03
Putnam #PC2785-A
NJ #13VH03130500

Description of issue and error message: _____

_____

☐ **Heater Assessment Visit $250.00 Per Hour** +tax (1 hour minimum)**.** Gas or Propane heaters only. **This is an assessment visit.** Parts are not included. We will call for authorization only if the necessary parts are over $100.00. More than one visit may be needed to complete the repair. Once we have the required parts there will be a $250 per hour labor charge along with the cost of parts. We do not service or repair electric heat pumps.

Services will be performed weather permitting. **Repairs will be billed at the rate of $250.00 per hour with a 1 hour minimum.** All jobs will be considered satisfactory unless Westrock is notified in writing within 3 days of service. Prices are for Rockland, Southern Orange, and Bergen counties only. Other counties will be charged a $75 trip charge each visit. We cannot be held responsible for damage to liners that are six or more years old. A 1.5% monthly late fee will be charged to all accounts delinquent 30 days. Any court or collection fees become the responsibility of the homeowner. **Credit Card information is mandatory.** Your card will be charged once service is complete. **We will not perform any services without a valid credit card and a signed credit card authorization form. You will be charged a $75.00 trip fee if you cancel your scheduled service on site. We cannot complete our service without full access to your pool/spa and equipment. If we do not have full access, you will be charged a $75 trip fee for the attempted service. Sales tax will be applied to all products and services.**

Please print.
Name: _____ E-mail: _____
Address including zip code: _____
Home Phone:_____ Cell Phone: _____
Authorized Signature _____ Date ____/____/____
I have read the Service Agreement and accept the terms set forth. Cardholder acknowledges the contract above and agrees to abide by the credit card terms and conditions.

Credit Card Payment Authorization Form

Please complete all fields. You may cancel this authorization at any time by contacting us in writing. This authorization will remain in effect until cancelled.

Please complete the information below:

☐ I _____ authorize Westrock Industries DBA Westrock Pool & Spa to process a charge to my credit card at any time that my balance is due for services rendered.

☐ I_____ authorize Westrock Industries DBA Westrock Pool & Spa to keep my credit card indicated below on file but only authorize a one-time payment for this service. I understand that if I need further service, I will need to fill out an additional authorization form.

Credit Card Information
Card Type: ☐ MasterCard ☐ VISA ☐ Discover ☐ AMEX
Cardholder Name (as shown on card): _____
Card Number: _____
Expiration Date (mm/yyyy): _____ CVV#: _____
Cardholder ZIP Code (from credit card billing address): _____

I authorize the above-named business to charge the credit card indicated in this authorization form according to the terms outlined above. If the date of service falls on a weekend or holiday, I understand that the payments may be executed on the next business day. I understand that this authorization will remain in effect until I cancel it in writing, and I agree to notify the business in writing of any changes in my account information or termination of this authorization at least 7 days prior to my next service date. This payment authorization is for the type of bill indicated above. **I certify that I am an authorized user of this credit card and that I will not dispute the scheduled payments with my credit card company provided the transactions correspond to the terms indicated in this authorization form.**