SERVICE AGREEMENT 2021

21 North Middletown Road, Nanuet, NY 10954
Service Facility: 845-947-4200 • Fax 845-947-4298 — ***Store:*** Fax 845-623-1156
www.westrockpools.com westrockservice@gmail.com

LICENSE NUMBERS
Rockland #H-00251-25
Westchester #WC-14560-H03
Putnam #PC2785-A
NJ #13VH03130500

Please schedule my pool opening for the week of _____.

Prices are based on a pool up to 18 x 40 with one pump, one filter, one heater and one cover. Prices will vary with pool size and complexity.

INGROUND POOL OPENING

❒ **Pool Opening** service consists of re-installing ladder, handrail, diving board, removing and folding pool cover, re-connecting motor and automatic pool cleaner and filter system, restoring water flow to pool heater and attempting to fire. One pound/gal. shock used for every 10,000 gallons of water and is included in the price. (Testing of water and evaluation is included). **$399.00** + TAX.

❒ **Pools 20' x 40' or larger** please add **$75.00** + TAX.

❒ **For mesh cover customers:** Chemical treatment of pool 1 week prior to opening. (Includes Deluxe Chemical Package) **$89.00** + TAX

Recommended ❒ **Deluxe In-Ground Pool Start-up Chemical Kit**, for quicker clear water. Includes: Additional 4 lbs. of concentrated shock, poly algaecide, and Sea-Klear (metal sequestrant). Sized for up to 20' x 40' pool. **$60.00** + TAX.

❒ **Opening of:** ❒ **Slide Lines $45.00** ❒ **Solar Panels $99.00** ❒ **In-Floor Cleaner $149.00**
❒ **Additional Pumps $45.00** ❒ **Drop-In Steps $50.00** ❒ **Attached Spa / Spillover Spa $99.00**
❒ **Child Safety Fence $75.00** ❒ **Auto Fill $30.00**

❒ **Weekly Vac Service** (call for pricing) ❒ **Bi-Weekly Vac Service** (call for pricing)

❒ SEMI-INGROUND OPENING $289.00

ABOVE GROUND POOL OPENING

❒ **Pools up to 24' diameter or 15' x 30' oval** includes 1 pound shock per 10,000 gallons water **$229.00** + TAX.
❒ **Larger Rounds or Larger Ovals $249.00** + TAX. ❒ **Above Ground Pools with Deck** add **$45.00** + TAX.
❒ **Deluxe Above Ground Chemical Kit**. Includes: Additional 2 lbs. of shock, algaecide, Sea-Klear for 15,000 gal. pool. **$50.00** + TAX.

FOR INGROUND AND ABOVE GROUND POOLS: Pool openings include removal of cover **(free of water and debris)**, reinstallation of pool equipment & accessories, start-up of filter system. Operational heaters will be checked out and then left in an off position. Time clocks will be set in 24-hour manual mode until pool clarity is achieved. **PLEASE SET YOUR TIMERS.**
(Covers with water or debris at opening will be cleaned off for an additional charge of $95.00 per hour. Vacuuming not included.)
CALL FOR SPECIAL PRICE ON BUTLER SERVICE, INCLUDES: Opening of pool, Closing of pool and weekly maintenance.

ADDITIONAL SERVICES

❒ **Opening up D.E. or Cartridge Filtration and Cleaning. $89.00** + TAX
❒ **Pristine Blue Starter Kit**, Includes: 2 qts. of check, 1 qt. blue and 4 lbs. clear shock (for non-chlorine systems). Sized for up to 20' x 40' pool. **$140.00** + TAX.
Recommended ❒ **INITIAL VACUUM:** After the pool is opened, it may take several days for the water to be clear enough to see the bottom of the pool. At this time, many customers ask us to do the first vacuum. **$95.00** per hour + TAX.
(Pool may not be completely clean at this time. Additional vacuuming may be necessary.)
Recommended ❒ **GET IT READY:** Includes initial vacuum and subsequent trips, until pool is swimmable. **1st trip $95.00 + chemicals. Each additional trip $79.00 + chemicals.**

❒ **IG Frog Mineral Pack $139.00** ❒ **AG Frog Mineral Pack $115.00** ❒ **Frog Replacement Cartridge $26.99**

WINTERIZING AGREEMENT

❒ Sign up and pay for your Winterizing Agreement now and receive a **$50 in-store merchandise credit.**

Please note that sometimes unforeseen circumstances make it difficult to open a pool during the first service call and that a second call will be needed for set up. If this happens we will notify you as soon as possible.

THE HOMEOWNER IS ASKED TO PLEASE

1. Have all pool equipment (pump, filter, vacs, skimmer baskets, ladders, handrails, escutcheon plates, etc.) available at the site.
2. **Have pool covers dry and free of debris.**
3. Have the pool water level at the middle skimmer mark. If water is too low, the pool circulation cannot be started.

RETURN SERVICE CALLS NEEDED TO COMPLETE THE START UP WILL BE AN ADDITIONAL $85.00 CHARGE

Chemicals used: ❒ **CHLORINE** ❒ **FROG** ❒ **CHLORINE GENERATOR (Salt System)** ❒ **PRISTINE BLUE** ❒ **OTHER**

I have read the Service Agreement and Accept the terms set forth. Cardholder acknowledges the contract above and agrees to abide by the credit card terms and conditions.
CREDIT CARD INFORMATION IS MANDATORY. IF YOU PREFER TO PREPAY BY CHECK, **PLEASE ADD SALES TAX – Orange 8.125%, Westchester 8.375%, Rockland 8.375%, New Jersey 6.625%).** ALL OTHER PARTS AND SERVICES NEEDED TO COMPLETE THE OPENING OR OTHER REQUESTED SERVICES WILL BE CHARGED ON THE CREDIT CARD IF PAYMENT IS NOT RECEIVED. ALL SERVICE WORK IS CONSIDERED SATISFACTORY UNLESS WESTROCK IS NOTIFIED WITHIN 3 DAYS AFTER WORK COMPLETION.

Credit Card information is mandatory. If you prefer to book online please go to: **westrockpools.com (click on service tab)** Check one box below.

Name (please print): _____

Address: _____

Home Phone: _____ Cell Phone _____ Work Phone: _____ E-mail: _____

❒ PLEASE BILL MY CREDIT CARD: VISA MC DISCOVER # _____ V CODE _____ (Security Code)
❒ PREPAY BY CHECK: (Must have Credit Card # or Payment in FULL before work is scheduled or completed.) EXP DATE: ____/____/____

AUTHORIZED SIGNATURE X _____ DATE _____